THE TRUST IMPACT

The AMAA has for the third- year surveyed marketers and media agency professionals about industry trust levels in digital ad trading. **Here are the highlights:**

LACK OF TRANSPARENCY is a catalyst for marketers to take digital in-house

Marketers again indicated concern around industry transparency with 75% agreeing:

'poor industry transparency will lead to more marketers taking their media buying in-house'.

It's worth noting that the ANA, US study December 2017 indicated that 35% of marketers had reduced the roles of their media agency due to the level of transparency, up from 14% in 2016.

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DIGITAL TRADING ISSUES affect the majority of marketers

6/10 of all respondents indicated experiencing issues such as misreporting of metrics, brand safety or ad fraud issues.

IT MEANS WASTED AD DOLLARS

7/10 marketers who have experienced digital issues say it means wasted funds.

MARKETERS ARE DISSATISFIED at the solutions

For every satisfied marketer, **four are dissatisfied with current industry solutions**.

AMAA Media Trust Study 2017 & 2018, focuses on trust levels in media trading and solutions to build trust. Respondents: 300+ industry professionals, spilt evenly marketers/media agency professionals. The study was conducted for the AMAA by an independent research company - The Insights Grill.

TRUST =

MONEY

86% agreed that

where there is trust there is more willingness to spend.

The AMAA is committed to working with the industry to advance Trust, Accountability and Best Practice in ad trading.



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